



JOHN EDMONDSON HIGH SCHOOL

Assessment Notification

Faculty: Social Sciences Course: HSC Business Studies Year: 12

Assessment Task: Task 1: Operations Task

Assessment Weighting: 25% Due: Term 4 Week 7 Date: 21/11/2023

Task Type: Hand in Task In Class Task Practical Task

Outcomes assessed (NESA)
H1 critically analyses the role of business in Australia and globally H2 evaluates management strategies in response to changes in internal and external influences H3 discusses the social and ethical responsibilities of management H4 analyses business functions and processes in large and global businesses H5 explains management strategies and their impact on businesses H6 evaluates the effectiveness of management in the performance of businesses H7 plans and conducts investigations into contemporary business issues H8 organises and evaluates information for actual and hypothetical business situations
Task Description/Overview
<p>This task will be completely on Topic 1: Operations (Role, Influences, Processes and Strategies). You will be asked to research ALL the questions below. On the day of the task, you will be asked to answer a random selection, NOT ALL, of these questions without being able to refer to any support material on the day of the task. Some questions will include hypothetical business examples which you will have to integrate in your response. Make sure you understand the key NESA directive terms in front of every question as questions will have different marks attached.</p> <p>The following classes will complete the task PERIOD 3 in these rooms: ZULIC'S 12BS4 - B01 ZULIC'S 12BS6 - B02 ALBAZI'S 12BS3 - B07 ALBAZI'S 12BS5 - B08</p> <p>If you are absent on the day, you MUST submit an Illness/misadventure form in order to receive a mark for this assessment task.</p>
Detailed Assessment Task Description
<p>Task duration: 40 Minutes.</p> <p>Please note that some of the questions below will be given within the context of a hypothetical business. You will NOT have to do all the below questions on the day but you will have to research and compile answers to all before you sit the task. The questions given on the actual day of the task will total 40 marks. Make sure you understand the key NESA directive terms in front of every question as questions will have different marks attached.</p>

Question Bank:

- Q1) How does environmental sustainability influence the operations of a business?
- Q2) Michael would like to open a new burger restaurant. Outline TWO performance objective relevant to this business.
- Q3) Demonstrate what is meant by the term 'speed' in relation to operations processes.
- Q4) How is the operations function interdependent with the marketing function in a business
- Q5) A building company has been contracted to build a new home for a customer. The contract requires the home to be completed within six months and within budget. How can technology influence this businesses operations.
- Q6) Define the term product differentiation
- Q7) A small vintage car hire company operates in a local suburb, hiring out rare and vintage cars for weddings and special occasions. It has established an excellent reputation amongst its previous customers. Describe ONE transforming resource of the business.
- Q8) A small vintage car hire company operates in a local suburb, hiring out rare and vintage cars for weddings and special occasions. It has established an excellent reputation amongst its previous customers. Why is the customer service provided by this business important to its success?
- Q9) Describe TWO advantages of outsourcing in operations
- Q10) List two advantages of using Gantt charts.
- Q11) Compare Quality control with quality assurance
- Q12) Outline the key differences between operations for a good compared to a service
- Q13) Discuss how acquiring leading edge technology can enable the business to gain a competitive advantage
- Q14) How do transformed resources and transforming resources differ?
- Q15) How are economies of scale and cost leadership related

NESA Directive Terms:

Compare

Show how things are similar or different

Contrast

Show how things are different or opposite

Define

State meaning and identify essential qualities

Demonstrate

Show by example

Describe

Provide characteristics and features

Discuss

Identify issues and provide points for and/or against

Distinguish

Recognise or note/indicate as being distinct or different from; to note differences between

Explain
 Relate cause and effect; make the relationships between things evident; provide why and/or how
 How
 See Explain - cause and effect

Identify
 Recognise and name

List
 Recognise and name

Justify
 Support an argument or conclusion

Outline
 Sketch in general terms; indicate the main features of

Why
 See Explain - cause and effect

- Reminders:**
- Evidence of cheating will not be tolerated and may land you a mark of 0 with an N letter
 - Don't leave this to the last minute
 - Be mindful of how much time you have; 40 minutes. Practice writing answers at home under timed conditions
 - You cannot seek specific teacher feedback about any of the questions above.

Test/Examination Structure	
Section Description	Marks Available
Short Answer Questions	40
Total Marks for this task	40

Satisfactory completion of courses

A course has been satisfactorily completed, when the student has:

- Followed the course developed/endorsed by the NSW Educational Standards Authority (NESA)
- Applied himself/herself with diligence and sustained effort to the set tasks and experiences provided in the course.
- Achieved some or all of the course outcomes